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FOR IMMEDIATE RELEASE:

Sigma Solutions expands TSPP offering to include Symantec NetBackup Appliances

SAN ANTONIO, Texas— February 21, 2012 – Sigma Solutions announced today the addition of Symantec NetBackup Appliances to their Technical Support Partner Program (TSPP) offering.

Sigma's TSPP offering provides a streamlined support experience through a single U.S. based point of contact – Sigma's Technical Support Center. With this addition, Sigma's Technical Support organization is now available to help a wider group of customers with their needs around Symantec's NetBackup appliances.

The NetBackup appliances are ideal for customers looking for turnkey solutions for their organization. The appliances enable efficient, storage-optimized data protection for the data center, remote office and virtual environments.

"Sigma consistently strives to enhance our customer's experience and provide them with added value," said Dave Miller, CEO of Sigma Solutions. "Our customers depend on the solutions and products offered by Symantec. Now, they can count on Sigma to fully support Symantec's data protection, management, availability and disaster recovery products and appliances. We are certain our customers will benefit from our extended end-to-end capabilities."

Tressa Comeaux, Senior Channel Account Manager at Symantec said, "As one of our top partners, I am very excited to see further investment from Sigma and I am confident that our mutual customers will benefit greatly from this added TSPP offering."

TSPP members are required to meet the following requirements to become a member and to provide support for authorized Symantec products. In addition, TSPP members are continually observed by Symantec to ensure the quality of their support.

- Symantec Partner – Platinum Level
- Fully Staffed Call Center 24/7/365
- Electronic case tracking system
- Support lab
- Renewals infrastructure
- Fully-trained for each product, using Symantec's internal support readiness training curriculum

About Sigma Solutions – Founded in 1992, Sigma Solutions is a privately owned company that specializes in advanced IT infrastructure solutions. Sigma is leading the new IT conversation, enabling clients to rethink IT and take advantage of technologies that are powering the next-generation datacenter on the journey to the cloud. Sigma's technologists and sales team advise clients on current trends such as consumerization, collaboration, cloud, and recommend solutions that are proven to meet these challenges. Sigma's extensive, diverse and local skill base enables clients to get the most out of their IT investment by reducing costs and increasing business impact.

For More Information visit or contact: Sigma Solutions, www.sigmasolinc.com, 800-567-5964

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